

2021  
Master of Commerce  
Third Semester  
Group – B: Human Resource Management  
MC-306: Industrial Relations

Time allowed: 3 Hours

Max. Marks: 80

**NOTE:** Attempt five questions in all, selecting atleast one question from each Unit.

x-x-x

**UNIT – I**

- I. "Trade Unions help in protecting the interests of the workers" Do you agree? Justify. (16)
- II. Discuss in detail the different perspectives of Industrial Relations in detail. (16)

**UNIT – II**

- III. Discuss various factors that affect the union-management relations? How these relations can be peacefully maintained? (16)
- IV. Write a detailed note on ILO? Discuss the objectives for which ILO was formed? (16)
- V. Discuss various changes that are affecting IR in relation to Indian Perspective? (16)

**UNIT – III**

- VI. Discuss various issues that are being faced by participating workers in decision making? Also discuss various strategies for making participation effective? (16)
- VII. Define the term Industrial Democracy? Write detailed note on statutory methods of industrial dispute resolution? (16)

**UNIT – IV**

- VIII. Compare the Cultural and Political structure of UK and Japan? (16)
- IX. What are the various techniques though which industrial conflicts can be resolved? (16)
- X. Discuss in detail the features and process of Collective Bargaining? (16)

x-x-x